Electronic Medical Records (EMRs) are integral to recording patient data and health history, but they hinder the patient experience and frustrate physicians. Medical scribes are a current workaround to this problem, but are only used by 30% of the medical community. Our goal is to discover the limitations of EMRs and suggest possible design solutions for those limitations.

**Major Findings**

80% of physicians said “EMRs are impersonal”

25% of physicians interviewed spend 8+ hours/week focused on the EMR

“…traditional family medicine requires more in depth narrative and [EMR] templates don’t work.”

**User Scenario**

**Potential Solutions**

**Ink-to-Text** is a way to remove the EMR barrier that currently exists between the physician and the patient. Physicians interviewed indicated that they were faster on paper than typing and this technology would incorporate that.

**Our Research Process**

Interviews
Interview Analysis
Surveys
Survey Analysis
Scenarios & Design Concepts

Interview Analysis Lost

Morgan Duffy | duffym9@uw.edu
Heather Eberhart | hmehart@uw.edu
Serena Miller | smiller@uw.edu