

A Strategy Toolkit for Seattle Area Homeless Organizations



of action, and each theme has a

recommended action.



Organizations
can use the
workshop
activities
to develop
strategies
and facilitate
communication.



 I neme cards are grouped into categories for issues that affect individuals, communities, or organizations.

PROBLEM

Homelessness is a dynamic and complex problem. Shelters must cater to a diverse set of needs. Shelter staff often seek new solutions and strategies to better serve homeless populations but resources are limited.

SOLUTION

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Our team has developed a strategy based toolkit of cards, containing structured activities with which shelters can evaluate, brainstorm, and resolve problems within and across organizational boundaries.

PROCESS



ETHNOGRAPHY

"I have volunteered with people who have over three years of experience and they still encounter new and challenging issues every week."



INTERVIEWS

"I would be super interested to know how places [handle issues] and what their policies are with volunteers."



WORKSHOP

"I think that it's invaluable with multiple organizations but I was also thinking about what would it look like if we did this at our All Team Meeting? Through all these activities, we could air unspoken truths."

